

## SECTION 1 CUSTOMER INFORMATION

This form must be completed in order to process your order. You can use a PDF editor to fill it in electronically or fill it in by hand and send a scanned copy via email.

1. Name

2. Email

3. Phone

4. Delivery Address

5. Name & Contact Details  
Installer   
Builder   
Architect

6. Fireplace model (Standard matt black)  
 The Aether  The Hearth

7. Colour (Add \$400+GST)

8. Type of installation  
 Internal  External

9. Would you like your external flue in a colour to match your roof?  
Our standard external flue is stainless steel. Alternatively, you can choose any Colorbond colour (Add \$95+GST per 900mm)

10. Fuel type  
 Wood  
 EcoSmart XS340  
 EcoSmart XL500 (Only available with The Aether)  
 EcoSmart XS340 Wood Hybrid  
 EcoSmart XL500 Wood Hybrid (Only available with The Aether)

11. Accessories  
a. Log storage unit  
 The Sol 700 mm  Wall mounted **OR**  Floor mounted  
 The Sunne 700 mm  Wall mounted **OR**  Floor mounted  
 The Helios 1200 mm  Wall mounted **OR**  Floor mounted  
Colour

b. Spark Guard (Standard stainless steel)  
 Yes  No  Colour matched to your fire (Add \$40+GST)

c. Fire Guard (Standard stainless steel)  
 Yes  No  Colour matched to your fire (Add \$110+GST)

12. Desired delivery date

13. How did you hear about us?  
 Word of mouth  
 Social media  
 Website  
 Other (please specify)

## SECTION 2 FLUE & BRACKET MEASUREMENTS

Please provide us with the following information so we can determine the exact length of flue required and the specifications for your custom made bracket.

1. Distance from the floor to the point in the ceiling where the flue enters

2. Distance from the ceiling penetration to the roof penetration

3. Distance from the floor to the highest point in the roof\*

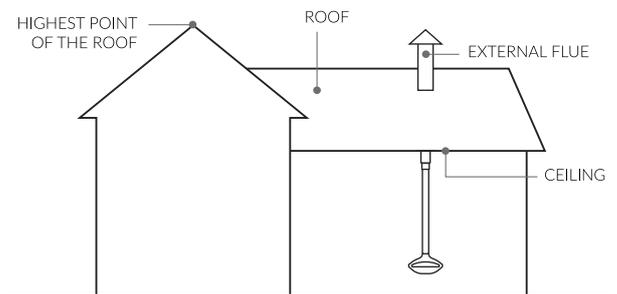
4. Distance from the external flue to the highest point of the roof\*

5. If the ceiling is pitched, angle of pitch

6. Do you need to go through a level?\*

Yes  No

### REFERENCE DIAGRAM



🔥 Please include any plans and photos that may assist us in determining your measurements.

🔥 Don't hesitate to get in touch if you require any assistance in filling out this form.

🔥 Your fire **must** be installed by a qualified installer or a licensed builder. Let us know if you need assistance finding one in your area or refer to the *Find an installer* section on our website: <https://aurorasuspendedfires.com/support/find-installer/>

\*Only required for Wood & Hybrid fires