

SECTION 1 CUSTOMER INFORMATION

This form must be completed in order to process your order. You can use a PDF editor to fill it in electronically or fill it in by hand and send a scanned copy via email.

1. Name
2. Email
3. Phone
4. Delivery Address
5. Name & Contact Details

Installer	<input type="text"/>
Builder	<input type="text"/>
Architect	<input type="text"/>
6. Fireplace model (*Standard matt black*)
 The Aether The Hearth
7. Colour (*Add \$400+GST*)
8. Type of installation
 Internal External
9. Fuel type
 Wood
 EcoSmart XS340
 EcoSmart XL500 (*Only available with the Aether*)
 EcoSmart XS340 Wood Hybrid
 EcoSmart XL500 Wood Hybrid (*Only available with the Aether*)
10. Accessories
 - a. Log storage unit

<input type="checkbox"/> The Sol 700 mm	<input type="checkbox"/> Wall mounted	OR	<input type="checkbox"/> Floor mounted
<input type="checkbox"/> The Sunne 700 mm	<input type="checkbox"/> Wall mounted	OR	<input type="checkbox"/> Floor mounted
<input type="checkbox"/> The Helios 1200 mm	<input type="checkbox"/> Wall mounted	OR	<input type="checkbox"/> Floor mounted

 Colour
 - b. Spark Guard (*Standard stainless steel*)
 Yes No Colour matched to your fire (*Add \$40+GST*)
 - c. Fire Guard (*Standard stainless steel*)
 Yes No Colour matched to your fire (*Add \$110+GST*)
11. Desired delivery date
12. How did you hear about us?
 Word of mouth
 Social media
 Website
 Other (please specify)

SECTION 2 FLUE & BRACKET MEASUREMENTS

Please provide us with the following information so we can determine the exact length of flue required and the specifications for your custom made bracket.

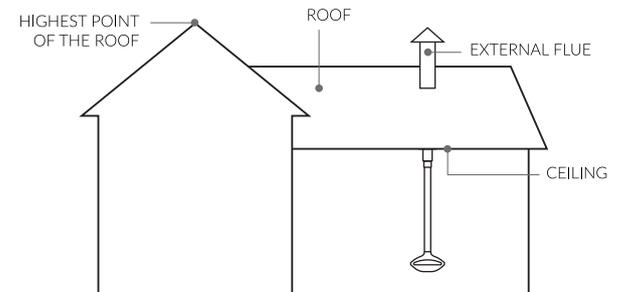
NOTE

We do not supply external flue to the UK & Europe, these questions are to ensure your overall flue height is correct. You will need to give your flue height measurements to your installer or builder who will assist you in selecting the correct type and amount of external flue for your installation.

1. Distance from the floor to the point in the ceiling where the flue enters
2. Distance from the ceiling penetration to the roof penetration
3. Distance from the floor to the highest point in the roof*
4. Distance from the external flue to the highest point of the roof*
5. If the ceiling is pitched, angle of pitch
6. Do you need to go through a level?*

Yes No

REFERENCE DIAGRAM



- 🔥 Please include any plans and photos that may assist us in determining your measurements.
- 🔥 Don't hesitate to get in touch if you require any assistance in filling out this form.
- 🔥 Your fire **must** be installed by a qualified installer or a licensed builder. Let us know if you need assistance finding one in your area or refer to the *Find an installer* section on our website: <https://aurorasuspendedfires.com/support/find-installer/>

*Only required for Wood & Hybrid fires